

RULES AND REGULATIONS OF THE CAMPING DES SOURCES CHAUDES

I. General terms.

1°) Entrance terms.

To be allowed to enter, settle and stay on the campsite, you have to be authorized by the manager or his representative who has to make sure that the campsite is correctly kept and the rules and regulations are respected.

Staying on the campsite involves that you are willing to accept and fulfill the disposals of these rules and regulations.

2°) Police formalities.

Any person who has to stay at least one night on the campsite, will have to give his identity papers to the manager or his representative and fill in the police formalities.

Minors without their parents will be allowed to enter into the Campsite, only with a writing parental consent.

3°) Settling.

Tent, caravan as well as any other equipment would be put up on the spot indicated in accordance with the directives given by the administrator or his representative.

4°) Reception board.

Be on call from 8.30 am to 12.30 am and 2.00 pm to 7.00 pm (July - August).

At the reception you will find all information about the Camping services, supermarket, Sporting activities, touristic sites, and many useful addresses. For any complaint you will find a Book where you can write your complaint and a "complaint box" where you can deposit your complaint. Complaints won't be handled if they are not signed, dated, accurate and retrieving to comparatively recent facts.

5°) Conditions of payment.

Due fees are paid at the reception. Rates are visible at the entry of the campsite and at the reception board. Due fees correspond to the number of nights booked in the camping. Customers must inform the reception of their departure the day before. Customers who scheduled their departure before the opening of the reception must give back all the objects and paid the eventual due fees the day before.

6°) Noise and silence.

We ask all customers to avoid any noise or discussion which may disturbs neighborhoods. Radios volume must be regulated in consequence. Car doors and boots must be closed silently. Dogs and other animals must not be left in freedom all around the campsite. They can't be left locked up alone in absence of his owners who are civilly responsible for them. Complete silence must be kept between 11.00 pm and 7.30 am.

7°) Visitors.

After having been authorized by the manager or his representative, visitors will be allowed in the campsite under the clients' responsibility. Campers are allowed to welcome one or several visitors at the reception. If these visitors are allowed to enter the campsite, the camper who greets them could have to pay a tax since the visitor has free access to camping services and/or fittings. Prices are visible at the campsite entry and at the reception. Visitors' cars are not allowed in the campsite

8°) Traffic and parking.

Inside the campsite you must respect the 10km/h limitation.

Traffic is forbidden between 11.00 pm and 7.00 am.

Only clients' cars are allowed to enter the campsite. Parking is strictly forbidden on the pitches. Cars can not disturb the traffic or newcomers settling.

9°) Maintenance and aspect of the amenities.

Everybody will have to respect the cleanliness and the hygiene of the campsite. Don't throw dirty water on the ground or in the gutters. Caravaners must throw away their sewage at appropriate places.

Domestic and all kind residues must be put into bins.

Everybody will avoid any action which could prejudice the campsite cleanliness, hygiene and aspect as well as its services, including the bathroom. Washing remains strictly forbidden out of wash-basins foreseen to this effect. Clothes must be tended only in due spaces (if need in common driers). However, it is allowed until 10 am near the tents and caravans providing it will not bother the neighbours. It is forbidden to fix them in the trees.

Plantations and flower arrangement must be respected.

Campers are not allowed to hammer in nails into trees, to cut branches or to plant out.

Do not mark off pitches by yourself. Do not dig into the ground.

Double axles caravans are not allowed in the campsite because of the non-stability of the ground. Any damage made on plants, fences, campsite or fittings will be paid by the offender.

The pitch used during the stay will be kept like the camper found it when he arrived.

10°) Safety.

a) Fire.

Open fires are strictly forbidden (wood, carbon, etc.). You should keep cooking arrangements in working order and do not use them in dangerous conditions.

In case of fire, prevent immediately the management of the camping. You may use extinguishers if necessary. You can find a first-aid kit at the reception.

b) Theft.

Direction is responsible for all material left at the reception and also liable for the general surveillance of the campsite. Campers remain responsible for their own installation and must inform the manager of any suspect presence.

Though the campsite is watched over, campers are required to take care of their equipment.

11°) Games.

No violent or disturbing game is allowed close to the campsite facilities.

Meeting room can only be used for quiet games.

Parents will always have to watch over their children.

12°) Unoccupied tents and caravans.

Unoccupied tents and caravans should be left on the campsite only after camp's manager approval and on the pitch notified.

For every "unoccupied tents and caravans", dues will be imposed, prices are visible at the reception.

13°) Notice board.

These rules and regulations are stuck at the campsite entry and the reception. They can be delivered to any customers on request.

14°) Infringement to the rules and regulations.

If one of our hosts disturbs other users' stay or do not respect the measures of the present conditions, the manager or his representative could give him formal notice, orally or in writing to stop the disturbances.

In case of serious or repeated infraction to the internal regulation and after receiving a warning by the manager or his representative, he will be able to cancel the contract. In case of penal infraction, the manager may resort to the police.

II . Particular terms.

N.B. : it is the operator's responsibility to define them.